

Who needs to come in?

Military dependents that are going through kindergarten registration need immunization and physical exam records completed. Older children, enrolling in Virginia schools for the FIRST time also need an exam. Exams for children already in the Virginia schools are NOT required and need not be scheduled.

How do I get an appointment?

Parents should call Kenner's patient appointment line 1-866-LEE-KAHC (866-533-5242) or schedule using TRICARE Online to schedule an appointment. If you have questions or concerns, please call Kenner Army Health Clinic at 804-734-9125 during normal business hours, and your call will be directed to the appropriate area.

Why schedule and come in so early?

The sooner you come in, the less you will have to wait, and waiting is risky. Your children may not be allowed in school without up-to-date physicals and immunizations.

Are there any restrictions?

Yes, if you have more than 1 child being seen please report early enough for all children to be screened before the first appointment time. If multiple appointments are made with different providers please remember that both parents will need to attend unless there is more than an hour between the appointment times. These appointments are only for school physicals and sports physicals. NO ANNUAL EXAMS will be performed from July through August as there is no requirement for such an exam. All physicals are done by appointments. There is no walk-in service.

What should I bring for my child's physical?

- All immunization records
- Any medical record you may have however, you do not need to pick up records housed in the Kenner Medical Records Department
- Eye glasses if worn

Is it true that I need to have lab work done prior to the appointment?

No, Labs or other testing is not required prior to a physical appointment in the Wilkerson Pediatric Clinic. We have experienced some parents reporting that the person at the call center who booked their appointment instructed them to come in for lab work or other testing prior to the actual physical appointment date. Still others have stated that their instructions from one of the local school districts tell them the physical is to be done in August. BOTH THESE STATEMENTS ARE FALSE. August is an extremely busy month. If you wait until then you may not get an appointment before school starts. Kenner wants to provide the best possible care for our soldiers and their families. Children are given physicals and immunizations to identify special needs and prevent illness. Make sure your child is taken care of and schedule an appointment TODAY!